

**Reply to the Queries**

**Bidder 1**

<b>Sl.No.</b>	<b>Page No.</b>	<b>Product code</b>	<b>Item Name</b>	<b>Existing Specificaiton as per Tender Document (Commercial/Technical)</b>	<b>Amendment requested</b>	<b>Reasons for requesting the amendment</b>	<b>Remarks</b>
1	17	C	Eligibility conditions	The consortium partner should be in the business of installation and Commissioning of Card printing Kiosk with personalization and should have an average annual turn over of 1 Cr and above in the last three audited financial years (2017-18, 2018-19 & 2019-20).	We request to consider only the experience of supplying the Kiosk based card printer and the annual turn over of 1 Cr shall be removed.	Since the Kiosk based card issuance is not the regular business solution and it may be difficult to find the turn over of 1 Cr.	Card printing may be removed. Corrigendum will be issued.
2	18		Eligibility conditions	The prime bidder should have previous experience of printing and supply of PVC EPIC with variable data as per specification of Election Commision of India.	The prime bidder or the consortium partner shall be considered.	Instead of having only the prime bidder by having the consortium partner's previous experience shall also be considered to have more bidders to have the competitive bid.	Tender Condition confirmed
3	19		Eligibility conditions	The prime bidder should submit 5 Nos. of printed sample cards along with Technical Bid as per the requirement of this tender .	Any PVC printed sample cards shall be provided.	Without receiving the artwork of the EPIC card from the department, it is not possible to provide the authentic sample card.	Tender Condition confirmed
4	43		Dual-Side Thermal Dye sublimation PVC card printer	<b>Print speed full color printing:</b> Upto 220 cards color per hour printing cards on one side Up to 165 cards per hour printing cards on two sides Color in the front and black on the back	We request the bidder to consider Up to 140 cards per hour printing cards on two sides Color in the front and black on the back, instead of 165 cards per hour.	This will allow to receive many bidders to participate in this tender and other wise only particular brand will participate and the bidder will end up in paying more money for the solution.	Tender Condition confirmed
5	43		Dual-Side Thermal Dye sublimation PVC card printer	Card capacity automatic feed: 100 card input for 0.030 in (0.76mm) cards; 25 card output standard Front exception card slot separate reject location and holding tray (10-card capacity) Input hopper empty detection	We request the bidder to consider the input hopper as 100 cards and not to restrict the output hopper as 25 card.	Since the card printer will be part of the KIOSK and it doesn't matter to have 25 cards and to consider the bezel or single slot to receive the cards after printed. Or the department can seek 100 cards output hopper as standard and hence to hold many cards.	Tender Condition confirmed

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6	43		Dual-Side Thermal Dye sublimation PVC card printer	Lamination with Tactile: Single or dual-sided lamination with Tactile (field upgradable)	This is favouring a particular brand and the technology and hence request to remove the same.	This will restrict many bidders as this specification is a brand specific and not generic. Also, no other Election department in India uses this specification.	Lamination with Tactile: Single or dual-sided lamination with Tactile (field upgradable) will be removed. Corrigendum will be issued.
<b>Bidder 2</b>							
1	18	5		The Prime Bidder should have executed at least One Single Work Order /Agreement for printing of 25 Lakhs PVC Cards either with guilloche printing (or) UV light visible printing (or) micro lettering with variable data printing to Public Sector Undertaking / Government/Banks (or) to any other single corporate entity directly in any one of the last three financial years 2017-2018, 2018-2019,2019-2020.	Similar works Instead of 25 lakhs Cards	We are fulfilling all other eligibility conditions	Tender Condition confirmed
<b>Bidder 3</b>							
1	39	EPIC CARD	EPIC CARD	Designing of EPIC Card	Not to change design of EPIC card	Election cards are standardised by the Election Commission and EPIC cards cannot be redesigned by states.	ECI guidelines are followed
2	43	Technical Specifications of the self service – KIOSK	Dual side Thermal Dye Sublimation PVC Card Printer	Print Technology- UV / Print Capabilities - Full Colour and UV	UV should not be part of the printing on EPIC Card by PVC Card Printer.	UV Printing is not required at Printing level of EPIC cards- It should be done on pre-printed EPIC cards to maintain consistency and uniformity in the output of the cards , otherwise it would be impossible for the state to deduct genuine cards.	Tender Condition confirmed
3	44	Technical Specifications of the self service – KIOSK	Dual side Thermal Dye Sublimation PVC Card Printer	Lamination / Single sided Lamination ( field upgradeable )	Lamination option should be removed	Lamination on Election card was never a feature required on Indian EPIC Cards, but in this tender it is required. Is Tamilnadu creating a different EPIC card?	This query is as same as in Sl. No. 6 of the Bidder 1. The reply furnished therein is applicable.
4	44	Technical Specifications of the self service – KIOSK	Dual side Thermal Dye Sublimation PVC Card Printer	Tactile / Tactile ( Field upgradeable)	Tactile option should be removed	Tactile is an outdated and proprietary feature of single company and is not required as per design of standard EPIC cards . In case this is required ,then no other company would be able to participate as this feature is proprietary .	This query is as same as in Sl. No. 6 of the Bidder 1. The reply furnished therein is applicable.

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5	44	Technical Specifications of the self service – KIOSK	Dual side Thermal Dye Sublimation PVC Card Printer	Field Upgradeable Options / MIFARE , Contactless, Desfire ,	Mifare, Contactless, Desfire options should be removed	You have asked for field upgradeable options like Mifare, DESfire- When EPIC Cards are not a smart cards, why would these features be required?	Dual side Thermal Dye Sublimation PVC Card Printer may be deleted. Corrigendum will be issued.
6	44	Technical Specifications of the self service – KIOSK	Dual side Thermal Dye Sublimation PVC Card Printer	End user upgradeable options / Extended 100 cards output hopper , 200 card – input hopper	Remove End user Upgradeable options of extended. 100 cards output hooper and 200 cards input hooper	Since the printers are going to be installed in the KIOSK ,why printer with 200 card hopper are required. The electorate will collect the card one at a time only in any case.	Tender Condition confirmed
7	44	Technical Specifications of the self service – KIOSK	( i )	Technical Specifications of the self service – KIOSK	The Tender specification should be generic and as per industry standard	So that many companies can participate advantaging Chief Electoral Officer – Tamilnadu. As Competition would be there.	Tender Condition confirmed
8	43	Technical Specifications of the self service – KIOSK	( i )	Technical Specifications of the self service – KIOSK	specification should be generic and as per industry standard	By Prima facie it looks like only one OEM can get advantage of the current Tender as specification are not generic and not as per industry standard.	The specification given are generic. If any specific point can be mentioned for consideration.

**Bidder 4**

1	18	5	Eligibility Criteria	The Prime Bidder should have executed at least One Single Work Order /Agreement for printing of 25 Lakhs PVC Cards either with gulloche printing (or) UV light visible printing to Public Sector Undertaking / Government / Banks (lr) to anu other single corporate entity directly in any one of the last three financial years 2017-18, 2018-19, 2019-20	The Prime Bidder should have executed at least One Single Work Order /Agreement for printing of 13 Lakhs PVC Cards either with gulloche printing (or) UV light visible printing to Public Sector Undertaking / Government / Banks (lr) to anu other single corporate entity directly in any one of the last three financial years 2017-18, 2018-19, 2019-20		Tender Condition Confirmed.
2	19	4	Eligibility Criteria	The Prime Bidder/ consortium partner should demonstrate instant printing of EPIC on Self-Service Kiosk during Technical Evaluation	The Prime Bidder/ consortium partner should demonstrate instant printing of EPIC on Desktop Printer		Tender Condition confirmed
3	36	8	Scope of work	The Successful Bidder will have to set up a Self-Service Kiosk unit forprinting of PVC EPICs consisting of one Self-Service Kiosk at each district headquarters at a place given by the District Election Officer.	The Successful Bidder will have to set up a Desktop Primter unit for printing of PVC EPICs consisting of one Desktop Printer at each district headquarters at a place given by the District Election Officer.		Tender Condition confirmed

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<b>Bidder 5</b>							
1	16	4.1	Eligibility Criteria	The bidder/ one of the consortium partner should be a Company registered in India under the Companies Act for the past three years (or) a Partnership Firm registered in India under the Partnership Act.	Proprietorship firm who fulfil the other criteria and registered under MSME Act should also allow.	1. Opportunity to Participate all the entrepreneur. 2. Department will get best and competitive rates.	Tender Condition confirmed
<b>Bidder 6</b>							
1	11	2	Tender Schedule	Due Date, Time and Place of submission of Tender - On 14.12.2020 @3.00 P.M. at the address mentioned in Row (1) above.	To provide atleast 15 working days post replies to the queries	To get sufficient time to implement the suggested changes in pre bid queries	Tender Condition confirmed
2	11	2	Tender Schedule	Earnest Money Deposit (EMD) - Rs.5,00,000 should be paid by way of Demand Draft or Banker's Cheque drawn in favour of "The Chief Electoral Officer & Secretary to Public (Elections-II) Department" and payable at Chennai only	We request to allow Bank Guarentee also	Normally Bank Guarentee is allowed in all Tenders and this is the most convinient way to do so.	Tender Condition confirmed
3	16	4	Eligibility criteria	a) The Prime bidder should be in business of printing and supply of PVC cards with personalisation at least for the past 3 years. b) The consortium partner should be in business of installation & commissioning of Card printing kiosk at least for the last one year	Please clarify - If no consortium is there then do we need to submit Copy of work order for installation and commissioning of Card printing kiosk?	General clarification	Yes.
4	36	8	Scope of work	The Successful Bidder will have to set up a Self-Service Kiosk unit for printing of PVC EPICs consisting of one Self- Service Kiosk at each district headquarters at a place given by the District Election Officer	Please remove this clause and modify as "The Successful Bidder will have to set up a <b>Printer</b> for printing of PVC EPICs consisting of one <b>Printer</b> at each district headquarters at a place given by the District Election Officer" Also clarify - If we need to supply manpower for decentralize printing?	Self-service Kiosk will add to the cost of card and purpose of same can be solved using Printer. Also maximum printing will be done in centralize manner so adding this cost to card will be irrelevant	Tender Condition confirmed. It means primary manpower for KIOSK not needed. Nodal officer will be designated by the DEOs.
<b>Bidder 7</b>							
1	17	C	Eligibility conditions	The consortium partner should be in the business of installation and commissioning of Card printing Kiosk with personalization and should have an average annual turnover of 1 Cr and above in the last three audited financial years (2017-18, 2018-19 & 2019-20).	We request to consider only the experience of supplying the Kiosk based card printer and the annual turnover of 1 Cr shall be removed.	Since the Kiosk based card issuance is not the regular business solution and it may be difficult to find the turnover of 1 Cr.	This query is as same as in Sl. No.1 of the Bidder 1.

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2	18		Eligibility conditions	The prime bidder should have previous experience of printing and supply of PVC EPIC with variable data as per specification of Election Commission of India.	The prime bidder or the consortium partner shall be considered.	Instead of having only the prime bidder by having the consortium partner's previous experience shall also be considered to have more bidders to have the competitive bid.	The reply furnished therein is applicable.
3	19		Eligibility conditions	The prime bidder should submit 5 Nos. of printed sample cards along with Technical Bid as per the requirement of this tender .	Any PVC printed sample cards shall be provided.	Without receiving the artwork of the EPIC card from the department, it is not possible to provide the authentic sample card.	Tender Condition confirmed
4	36			3. The printing may be carried out both in centralized manner at bidders headquarter printing facility and in a decentralized manner at the district printing centre. It is the le responsibility of the vendor to plan well in advance for the printing in such a manner that all the cards is delivered within the stipulated time. However, bidder will make efforts in order to carry out major portion of the printing in a centralized manner at their headquarters printing facility. The de-centralized facility (self-service kiosk) should be used in case of contingency, correction or as a backup		How successful bidder will print card at their centralized location Please explain the process, How he will get printing data.	Please go through Chapter 8. Scope of Work, wherein it has been clearly indicated.

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5	37		Scope of work	7. While the electors applying in the voters portal of the ECI (web portal / Mobile App) (in Form 001, Form 6, Form 8, Form 8A cases where Replacement EPICs were given) for getting their Replacement EPICs, the ELECTIONS DEPARTMENT will send the data to the successful bidder on approval of ERO / AERO. In turn the successful bidder prints the EPICs and supply the EPICs to the respective DEO of the elector. If the Voter wishes to print the card in the Kiosk the QR Code will be sent to cardholder Mobile or mail. On showing QR code to the self-service kiosk respective approved EPIC to be printed with optional security of OTP / PIN to the registered mobile for instant EPIC printing.		Required API, Web portal details, URL links will be required from Department / Purchaser of kiosk	Will be provided in due course to the succesful bidder, through Voter Portal is maintained by the ECI.
6	38		Scope of work	8. A bidder should provide a support to configure/develop the application within the Kiosk as required by the CEO Office.		Who will be responsible for developing Software application for kiosk & centralised location bidder or department /purchaser of kiosk. Kindly confirm.	Kiosk application to be developed by the Vendor.
7	42	Touch Screen	i) Technical Specifications of the Self-Service KIOSK - is given below:	Screen Size - 15.6" inch or above Colour LED touch screen		Request to consider 17" PCAP monitor as per current market trends and popularity.	Tender Condition confirmed
8	42	Touch Screen	i) Technical Specifications of the Self-Service KIOSK - is given below:	Support OS - HID Mode, Windows latest version, Android, Unix, Linux, Mac	Vendor need to provide Touch screen as per OS support suggested by them.	Request to remove this clause.	Tender Condition confirmed
9	42	Touch Screen	i) Technical Specifications of the Self-Service KIOSK - is given below:	Audio : 1X PC Audio (in-built speakers)	We request to consider External speaker also	It will ease the serviceability.	Tender Condition confirmed
10	43		Dual-Side Thermal Dye sublimation PVC card printer	Print speed full color printing: Up to 220 cards colour per hour printing cards on one side Up to 165 cards per hour printing cards on two sides Color in the front and black on the back	We request the bidder to consider Up to 140 cards per hour printing cards on two sides Color in the front and black on the back, instead of 165 cards per hour.	This will allow to receive many bidders to participate in this tender and other wise only particular brand will participate and the bidder will end up in paying more money for the solution.	Tender Condition confirmed

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11	43		Dual-Side Thermal Dye sublimation PVC card printer	Lamination with Tactile: Single or dual-sided lamination with Tactile (field upgradable)	This is favouring a particular brand and the technology and hence requests to remove the same.	This will restrict many bidders as this specification is a brand specific and not generic. Also, no other Election department in India uses this specification.	This query is as same as in Sl. No. 6 of the Bidder 1. The reply furnished therein is applicable.
12	43		Dual-Side Thermal Dye sublimation PVC card printer	Card capacity automatic feed: 100 card input for 0.030 in (0.76mm) cards; 25 card output standard Front exception card slot separate reject location and holding tray (10-card capacity) Input hopper empty detection	We request the bidder to consider the input hopper as 100 cards and not to restrict the output hopper as 25 card.	Since the card printer will be part of the KIOSK and it doesn't matter to have 25 cards and to consider the bezel or single slot to receive the cards after printed. Or the department can seek 100 cards output hopper as standard and hence to hold many cards.	Tender Condition confirmed
13	44	RFID Reader	RFID Reader:		Card reader required with SAM Slot or Not? Please confirm	RFID is part of printer or additional device in Kiosk. Please confirm.	Tender Condition confirmed
14	45	Barcode Reader	Camera (Document Scanning)	Yes	Separate document scanner is required or not? Kindly confirm.		Tender Condition confirmed
15	45	Kiosk Enclosure / Access Specifications:	Kiosk Enclosure / Access Specifications:	Main Material - : High Quality Steel and Metal Welded Enclosure		As we understand enclosure is in MS. Mild Steel Kindly confirm.	Tender Condition confirmed
16	45	Kiosk Enclosure / Access Specifications:	Kiosk Enclosure / Access Specifications:	In-built Power Back-up : 30 mins or above for printing and 120 mins or more for operations without printing. Power Backup UPS : Online 1kVa UPS with 30 mins Backup	We request to consider UPS with 30 - 40 mins backup in ideal condition		Tender Condition confirmed
17	45	Kiosk Enclosure / Access Specifications:		The inner and outer painting should with stand outdoor / Indoor environmental conditions		Request to confirm the requirement for Indoor or Outdoor. We request Kiosk indoor installations under proper shelter. Card printers are dust sensitive units we do not re- command outdoor installations.	Tender Condition confirmed

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<b>Bidder 8</b>							
1	40	8. Scope of Work , Point No. 12	Design of the Cards:	Design of the Cards: Open, workable card artwork file will be provided by the Election Department, Tamil Nadu.	Please confirm if the Election Department - Tamil Nadu is going for a different card layout design.	Election cards layout is already standardized by the CEO across India.	ECI guidelines are followed
2	43	8. Scope of Work , Point No. 19(I) , Technical Specification of - Dual-side Thermal Dye sublimation PVC Card Printer:	Print capabilities	Full-color and UV, or monochrome printing capability in the same printer Alphanumeric text, logos and digitized signatures; 1D/2D bar code images	It is recomended that pre printed card has UV printing such that there is consistency in output. If there is no consistency in output due to UV in thermal printing, it will be difficult for the state to use this to detect genuine card if all cards will be varying in slight positions. Please confirm do we need UV ribbon.	In the tender document, the Point 10.2 says UV printing in Pre-Printed card. Point 10.3 there is no mention of UV while personalizing by thermal printer. As per the standardized design across India, UV printing is not needed at thermal printer level in EPIC card.	The requirement is clearly mentioned. Tender condition confirmed.
3	43	8. Scope of Work , Point No. 19(I) , Technical Specification of - Dual-side Thermal Dye sublimation PVC Card Printer:	Cards Capacity	100 /200 Cards Input Hopper	Confirm the need of Card output hopper in KIOSK	Since it is a Kiosk, it is expected people will collect one card at a time. Then what is the need for 100 output cards hopper	Tender Condition confirmed
4	44	8. Scope of Work , Point No. 19(I) , Technical Specification of - Dual-side Thermal Dye sublimation PVC Card Printer:	Lamination with Tactile	Single- or dual-sided lamination with Tactile (field upgradable)	Confirm the need of Lamination .	Though by adding the Lamination will increase the life of the card. But, lamination will double the cost of printing. Moreover, if you are going for preprinted card and dynamic data is only printed, lamination will not be really needed.	This query is as same as in Sl. No. 6 of the Bidder 1. The reply furnished therein is applicable.
5	44	8. Scope of Work , Point No. 19(I) , Technical Specification of - Dual-side Thermal Dye sublimation PVC Card Printer:	Lamination with Tactile	Single- or dual-sided lamination with Tactile (field upgradable)	Confirm the need of Tactile. We request you to remove the tactile for fairer participation of OEM's (brand of printers)	Tactile is an outdated and proprietary feature provided by one particular brand of printer. Again it is not required in design of cards across India. If this is a feature is needed. No other OEMS will be able to participate	This query is as same as in Sl. No. 6 of the Bidder 1. The reply furnished therein is applicable.



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6	44	8. Scope of Work , Point No. 19(I) , Technical Specification of - Dual-side Thermal Dye sublimation PVC Card Printer:	Field upgradeable options	:Single-wire contact/contactless all-in-one encoder (read/write) for MIFARE, ISO7816, ISO14443 A/B, ISO FeliCa. DESFire Two-wire contact/contactless all-in-one encoder (read/write) for MIFARE/DESFire, ISO7816, ISO14443, A/B iCLASS ® by HID, read/write encoder or read-only PC Prox by HID, read-only Third-party OEM smart card option-ready (for contactless readers only – encoder not included) DUALi Single Wire Contact/Contactless Encoder, ISO 7816, ISO 14443, Mifare, Desfire & Felica OpenCard Factory option only; Supports one- and two-sided printing; Full-color and monochrome printing Front exception card slot supported; Supports legacy Open Card formats; Ethernet or USB	In the tender Mifare Classic, DesFire, Felica are all different family of cards by itself and they are all been mentioned. So please specify which family of card that you would prefer.	Election cards so far are not Mifare card type. There is no system put up by Election commission to verify the Mifare card. If you are going for it, please provide us the technical guidelines of Mifare issuance and verification that needs to be incorporated.	Technical Specification of - Dual-side Thermal Dye sublimation PVC Card Printer may be removed. Necessary Corrigendum will be issued.
<b>Bidder 9</b>							
1	16	4	Eligibility Criteria S.no: 3	b) The consortium partner should be in business of installation and commissioning of Card printing kiosk at least for the last one year	b) Consortium partner may be OEM/ OEM Authorized dealer/ distributor and OEM should be in the business of installation and commissioning of Card printing kiosk at least for the last one year	Since the scope of work for Kiosk is very low and it is one time installation part only. Please consider bidder/Authorized dealer / authorized distributor can supply, Installation, and commissioning of KIOSK at all the districts  However the authorized dealer can obtained Manufacturer Authorization Form (MAF) from OEM and can be submitted.	Tender Condition confirmed
				c) Copy of the work order or Agreements and Completion/ Satisfactory Certificates from the customers should be submitted.	c) The OEM shall provide Copy of the work order or Agreements and Completion/ Satisfactory Certificates from the customers should be submitted		Tender Condition confirmed
				d)The consortium partner should submit the proof for successful implementation and commissioning of the Card printing kiosk in India	d) The Prime bidder/OEM should submit the proof for successful Implementation and commissioning of the Card printing kiosk in India		Tender Condition confirmed
2					<b>Please Amend:</b> The Bidder/ Authorized ealer/distribut er has to provide OEM Authorization letter from OEM.		Tender Condition confirmed

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3	17	4	Eligibility Criteria of S.no: 4	c)The Consortium partner should be in business of installation and Commissioning of Card printing kiosk with personalization and should have an average annual turnover of Rs.1 Crore and above in the last three audited financial years (2017-18, 2018-19 & 2019-20.)	c) The OEM/Authorized dealer/ distributor should be in business of installation and commissioning of card printing kiosk with personalization and should have an average annual turnover of Rs.1 Crore and above in the last three audited financial years (2017-18, 2018-19 & 2019-20).  The OEM should Authorize the dealer/ distributor with valid MAF.	Since the scope of work for Kiosk is very low and it is one time installation part only. Please consider bidder/Authorized dealer / authorized distributor can supply, Installation, and commissioning of KIOSK at all the districts. However the authorized dealer can obtained Manufacturer Authorization Form (MAF) from OEM and can be submitted.	Tender Condition confirmed
4	18	4	Eligibility Criteria of S.no: 6	The Prime Bidder should have previous experience of printing and supply of PVC EPIC with Variable data as per specification of Election Commission of India	The Prime Bidder/ OEM should have previous experience of printing and supply of PVC EPIC or EPIC cards with Variable data as per specification of Election Commission of India.	The PVC EPIC cards has been implemented before 6 years only. The period of the tender is more than 5 years. So, Please consider the bidder may have EPIC card printing with variable data as per specification of Election commission of India. PVC card printing experience is already given. <b>(Please refer to S.no 5 of Eligibility criteria)</b>	Tender Condition confirmed
5	19	4	Eligibility Criteria of S.no: 9	The Prime Bidder should submit 5 Nos. of printed sample cards along with Technical Bid as per the requirement of this tender.	Request to amend as any PVC printed sample cards shall be provided.	It is not possible to provide the authentic sample card Without receiving the artwork of the EPIC card.	Tender Condition confirmed
6	43	19	i) Dual-Side Thermal Dye sublimation on PVC card printer	<b>Print speed full color printing:</b> Upto 220 cards color per hour printing cards on one side Up to 165 cards per hour printing cards on two sides Color in the front and black on the back	The bidder has to consider Up to 140 cards per hour printing cards on two sides Color in the front and black on the back, instead of 165 cards per hour.	This is to participate standard bidders ad also for smooth execution.	Tender Condition confirmed
7	43	19	i) Dual-Side Thermal Dye sublimation on PVC card printer	Lamination with Tactile: Single or dual-sided lamination with Tactile (field upgradable)	Please remove this clause	There is only very few OEM having this type. This will cause other eligible bidders who cannot be able to participate in this tender.	This query is as same as in Sl. No. 6 of the Bidder 1. The reply furnished therein is applicable.
<b>Bidder 10</b>							
1	16	4	Eligibility Criteria S.no: 3 of eligibility conditions	b) The consortium partner should be in business of installation and commissioning of Card printing kiosk at least for the last one year	b) Consortium partner may be OEM/OEM Authorized dealer/ distributor and OEM should be in the business of installation and commissioning of Card printing kiosk at least for the last one year	Since the Kiosk is having less scope of work i.e one time installation in the entire tender work. You may consider bidder/Authorized dealer / authorized distributor to give entire roles and responsibilities of the tender along with Manufacturer authorization letter which is received from OEM	Tender Condition confirmed
			Eligibility Criteria S.no: 3 of eligibility conditions	c) Copy of the work order or Agreements and Completion/ Satisfactory Certificates from the customers should be submitted.	c) The OEM shall provide Copy of the work order or Agreements and Completion/ Satisfactory Certificates from the customers should be submitted		Tender Condition confirmed

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				d)The consortium partner should submit the proof for successful implementation and commissioning of the Card printing kiosk in India	d) The Prime bidder/OEM should submit the proof for successful implementation and commissioning of the Card printing kiosk in India		Tender Condition confirmed
					<b>TO ADD:</b> The Bidder/ Authorized dealer/ distributor has to provide OEM Authorization letter from OEM		
2	17	4	Eligibility Criteria of S.no: 4	c)The Consortium partner should be in business of installation and commissioning of Card printing kiosk with personalization and should have an average annual turnover of Rs.1 Crore and above in the last three audited financial years (2017-18, 2018-19 & 2019-20.)	c) The OEM/ Authorized dealer/ distributor should be in business of installation and commissioning of Card printing kiosk with personalization and should have an average annual turnover of Rs.1 Crore and above in the last three audited financial years (2017-18, 2018-19 & 2019-20).  The OEM should Authorize the dealer/ distributor with valid MAF.	Since the Kiosk is having less scope of work i,e one time installation in the entire tender work. You may consider bidder/Authorized dealer / authorized distributor to give entire roles and responsibilities of the tender along with Manufacturer authorization letter which is received from OEM.	Tender Condition confirmed
3	18	4	Eligibility Criteria of S.no: 6	The Prime Bidder should have previous experience of printing and supply of PVC EPIC with Variable data as per specification of Election Commission of India	The Prime Bidder/ OEM should have previous experience of printing and supply of PVC EPIC /EPIC cards with Variable data as per specification of Election Commission of India.		Tender Condition confirmed
4	19	4	Eligibility Criteria of S.no: 9	The Prime Bidder should submit 5 Nos. of printed sample cards along with Technical Bid as per the requirement of this tender.	Any PVC printed sample cards shall be provided.	Without receiving the artwork of the EPIC card from the department, it is not possible to provide the authentic sample card.	Tender Condition confirmed

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5	43	19	i) Technical Specifications. Dual-Side Thermal Dye sublimation on PVC card printer	<b>Print speed full color printing:</b> Upto 220 cards color per hour printing cards on one side Up to 165 cards per hour printing cards on two sides Color in the front and black on the back	Kindly change Up to 140 cards per hour printing cards on two sides Color in the front and black on the back, instead of 165 cards per hour.	This is to participate standard bidder's	Tender Condition confirmed
6	43	19	i) Technical Specifications. Dual-Side. Thermal Dye sublimation on PVC card printer.	Lamination with Tactile: Single or dual-sided lamination with. Tactile (Field upgradable)	Request to remove	Only Few OEM having this spec.	This query is as same as in Sl. No. 6 of the Bidder 1. The reply furnished therein is applicable.
<b>Bidder 11</b>							
1	66	Annexure III	Price Bid	Cost per PVC EPIC (inclusive of delivery at the designated location	Request department to add sepearate line item to add self service kiosks costs, its operational cost, software customisation and maitenance cost	If these costs are also added to per card then the cost per card will be high. By analysing the costs department can see if the costs are justifiable for such kiosks	Tender Condition confirmed
2				Consumable for Self Service Kiosk	Request department to add Consumables as sepearate line item and procure the same as and when consumables are completed		Consumables shall provided by the successful bidder for the entire period as and when required. (37 KIOSKS)
3	42	g	Scope of Work	The printed cards should be segregated and supplied Legislative Assembly Constituency wise, Polling Station wise and Sl. No. wise. In case of printing being taken up from the centralised facility as desired by the Successful Bidder, then the printed cards have to be delivered to the respective districts at the cost of the Successful Bidder. No additional payment will be allowed towards packing and delivery of the cards to the respective districts.	Cards to be packed based on polling station wise & AC wise . How the card manufacture shall identify and sort the cards location wise?		Please go through Chapter 8. Scope of Work.
4	42	g			In what frequency the printing data will be shared with the bidder - Daily/ weekly/ Monthly basis.?		As and when the data received from the O/o the DEO/ ERO/CEO, you have to print and supply the EPICs as per the ECI timeline, which is mentioned in the Tender Document.
					How bidder need to dispatch the card - Daily/ weekly/ Monthly basis.?		(Scope of Work)
	42	g			What is the TAT for each batch after receiving the PO/data.		

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5	39	10	Scope of Work	The printing may be carried out both in centralized manner at bidders headquarter printing facility and in a decentralized manner at the district printing centre. It is the sole responsibility of the vendor to plan well in advance for the printing in such a manner that all the cards are delivered within the stipulated time.	We request Dept to allow entire Base card printing & personalization at bidder premises (Centralized) which will helps department to: 1. Reduce the overall cost of card by 50% 2. Reduce the card production & Personalization time line 3. Reduce incidental cost to dept. (infrastructure, power & machine)		Tender Condition confirmed
6	36	3	Scope of Work	The letter along with the card shall be folded and inserted in the envelope (see Annexure-II) with a transparent window showing the address. These envelopes should be dispatched to the respective DEOs in the prescribed time limits. Further the DEOs will ensure the dispatch of the EPICs by Speed Post (As per Para 4 (a) of the ECI letter No.22/2/INST/ECI/FUNC/ERD/ER/2014 , Dated 07th April 2017) to the door step of the electors by abiding with the directions of the Elections Department.	Our understanding only base card printing, Personalization & supplying the personalised card along with letter and envelope to DEO office is bidder scope of work. Delivering the card from DEO office to end customer will be taken care by election department only. kindly confirm.		Yes. Despatch through the Speed Post by the DEOs.
7	41	18	Scope of Work	The Successful bidder has to establish a Local Office in Tamil Nadu within 15 days from the date of receipt of Letter of Acceptance. Details of Local office with proof like rental agreement, rent receipt or telephone bills need to be furnished before issue of firm order.	We request dept to remove this clause. We will provide the customer support, coordinate & other related services (track & manage services) from bidder location.		Tender Condition confirmed
8	37	6	Scope of Work	The cards during Summary Revision that need to be printed in a short time of 25 days can be taken up by the Successful Bidder's secured centralized card manufacturing and personalisation facility. The delivery needs to be made at every District Headquarter.	Our understanding personalised card needs to be send to single location of District Election Offices only.		Yes. Tender condition is confirmed.
9	37	6			What is the MOQ per dispatch to each District Headquarter.?		As per RFP.
10	9	1.1	Back ground	There are around 15-25 lakh cards every year state-wide during summary revision,	Our understanding mentioned qty I.e. 15-25 lakhs cards is the per year quantity. And total Tender qty will be approx. 50 - 60 lakhs for 3 year. Kindly confirm		As per RFP.
11				General	We Request the dept. To share the artwork & Sample data		Tender Condition confirmed
12					Will dept. share the data of 37 district in single lot or district wise?		As per the Scope of work.

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13	42	19.h	Scope of Work	h) The printed cards should be attached to a letter as prescribed by the Election Department, folded and inserted in the envelope (see Annexure- II) with a transparent window showing the address.	Card and letter to be matched and affixed with Glue.		Tender Condition confirmed
14	41	14	Scope of Work	Variable data will be provided in pdf or any other mutually agreed format.	in case of Data provided in PDF format:- Only Photo printing will be in four colour and other variable printing will be in single colour (black).		Tender Condition confirmed
<b>Bidder 12</b>							
1	16 & 17	Point No.-3 .b	Eligibility Criteria	b) The consortium partner should be in business of installation and commissioning of <b>Card printing kiosk</b> at least for the last one year.	b) The consortium partner should be in business of installation and commissioning of <b>Self Service kiosk/ Card printing Kiosk/multi functional kiosk Business</b> at least for the last one year.	For wider participation and it will also help to discover better L1 price.	This query is as same as in Sl. No.1 of the Bidder 1. The reply furnished therein is applicable.
2	18	Point No.-5	Eligibility Criteria	The Prime Bidder should have executed at least One Single Work order / Agreement for printing of <b>25 Lakhs PVC Cards</b> either with guilloche printing (or) UV light visible printing (or) micro lettering with variable data printing to Public Sector Undertaking / Government / Banks (or) to any other single corporate entity directly in any one of the last three financial years 2017-18, 2018-19, 2019-20	The Prime Bidder should have executed at least One Single Work Order / Agreement of <b>worth minimum amount of Rs 25 lakh</b> for printing of PVC Cards either with guilloche printing (or) UV light visible printing (or) micro lettering with variable data printing to Public Sector Undertaking / Government / Banks (or) to any other single corporate entity directly in any one of the last three financial years 2017-18, 2018-19, 2019-20 <b>OR one single work order / Agreement for printing of 25 lakh LVC cards.</b>	For wider participation and it will also help to discover better L1 price.	Tender Condition confirmed
3	66	Price Bid	Annexure- III	Price Bid for Printing and Supply of Personalized PVC EPICs	kindly also add the AMC price for self Service printing kiosk for next four years	It will help department to get better price	The KIOSK will be maintained by the successful bidder. There is no AMC will be allowed. Tender Condition confirmed.
4	44	Dual Side Thermal Dye Sublimation PVC Card Printer	Print speed Full-color printing	Up to 220 cards color per hour printing cards on one side Up to 165 cards per hour printing cards on two sides Color in the front and black on the back / Up to 220 cards color per hour printing cards on one side Up to 165 cards per hour printing cards on two sides Color in the front and black on the back	kindly consider the Upt to <b>164 Cards Per hours</b> printing cards on two sides color in the front and black on the back	This clause is very restrictive and only favors a specific set of bidders. For wider participation and it will also help to discover better L1 price.	Tender Condition confirmed
5	44	Dual Side Thermal Dye Sublimation PVC Card Printer	Monochrome printing	Up to 1,000 cards per hour printing cards on one side (Black HQ*) / Up to 1,000 cards per hour printing cards on one side (Black HQ*)	kindly consider up to <b>720 cards</b> per hour printing cards on one side (black HQ)	This clause is very restrictive and only favors a specific set of bidders. For wider participation and it will also help to discover better L1 price.	Tender Condition confirmed

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6	44	Dual Side Thermal Dye Sublimation PVC Card Printer	Lamination with Tactile	Single- or dual-sided lamination with Tactile (field upgradable) / Single- or dual-sided lamination with Tactile (field upgradable)	Single - or dual sided lamination ( field upgradable)	This clause is very restrictive and only favors a specific set of bidders . And there is no use of Lamination with tactile in EPIC printing . For wider participation and it will also help to discover better L1 price.	This query is as same as in Sl. No. 6 of the Bidder 1. The reply furnished therein is applicable.